



Safe, comfortable transportation to your medical appointments

Access2CareSM transportation benefit

Better access to important medical care

Staying on top of your health starts with getting to your medical appointments. But sometimes, life gets in the way. Your car's in the shop. You're not as mobile as you'd like. Or maybe you just need some day-to-day help.

Your Aetna MedicareSM plan covers your transportation to doctors and facilities. With Access2Care, you can get where you need to go. And you'll do it safely, comfortably and at no extra cost. Setting up a ride is easy — just make a phone call.

A focus on your health, safety and comfort

Access2Care is a leading transportation service. They'll coordinate your trips so you can seek ongoing monitoring and treatment. And they'll help get you there on time.

Trained representatives will:

- Learn your special needs such as if you use a cane or walker.
- Identify the best type of car for you, whether it's a wheelchair van or sedan.
- Arrange a pickup time and place that suits you.
- Check how many trips you have left in your annual balance.

Now you can focus on your appointment — not how to get home from it

Your health plan covers **24 one-way trips** to doctors and facilities.

You can go to many places:

- Doctor's appointments
- Specialist visits
- Physical therapy or rehab
- Scheduled labs or tests
- Preventive exams
- Outpatient procedures and more

Note: Transportation is for nonemergencies only. If you have a medical emergency or need an ambulance, call 911 right away.

Before you return home, let's fill that prescription

Did your doctor write a prescription at your visit? If so, Access2Care can take you to your local pharmacy to fill it before you go home. There are no hassles. And no extra costs for this service.

It only takes a phone call — just call three days before to arrange transportation

That gives enough time to find the best transportation for your needs.

Here's how it works:

- You can call Access2Care directly at **1-855-814-1699**. Just make the call at least three days before your appointment. They're available Monday through Friday, from 8:00 a.m. to 8:00 p.m., your local time. Your family member or caretaker can also call for you.
- Access2Care will search through their broad network of providers to find you the most comfortable form of transportation, no matter where you live.
- Your transportation is scheduled!

You'll get a confirmation number at the end of the call. You can use that number to make changes, cancel or reschedule a pickup. Just call Access2Care at **1-855-814-1699**.

Transportation even when you're away from home

Maybe you're traveling, or just away from home for a few days. **You can still use the service** — even outside your home service area. Call Access2Care at **1-855-814-1699** to learn about your options.

A simpler way for you to get to important medical appointments. To book your next ride, call Access2Care at **1-855-814-1699**.

Plans are offered by Aetna Health Inc., Aetna Health of California Inc. and/or Aetna Life Insurance Company (Aetna). Not all health services are covered. See plan documents for a complete description of benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by location. Aetna Medicare is a Medicare Advantage organization with a Medicare contract. The benefit information provided is a brief summary, not a complete description of benefits. For more information, contact the plan. Limitations, copayments, and restrictions may apply.

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