If you regularly access your STRS Ohio Online Personal Account, you may notice some changes the next time you log in. We’ve updated the online account area, making the most commonly accessed items easier to locate and use.

This presentation provides an overview of the Online Personal Account features available to STRS Ohio members during their career.
Your STRS Ohio account information is accessible to you any time of the day or night and regardless of whether you are accessing it from a desktop computer or a mobile device.

This video will highlight online account features available to Defined Benefit Plan participants. While you will see similar screens in your online account if you are a Combined Plan or Defined Contribution Plan participant, some features are different based upon the benefits offered under those plans.
After you’ve logged in, you will see your Home screen. Use the main menu at the top of the screen to navigate to the different areas of your account. The main menu items, which we’re going to look at in more detail, include:

- Member Information,
- Calculators,
- Schedule a Meeting, and
- Contact Us.
You can identify the section you are in by looking to see which menu heading is underlined at the top of the screen.

On the Home screen you will see your Contact Information, Secure Messages from STRS Ohio, Useful Links, and News & Alerts.

Review your Contact Information and make sure it is up-to-date and that we have your current email address. If you need to make updates, click on “Change.” STRS Ohio relies on current contact information to keep you informed about your benefits.

Below Contact Information you will see Secure Messages from STRS Ohio, where we will post messages to you as necessary. If STRS Ohio has general news or updates to share with all online account users, that information will be posted under News & Alerts.

On the right, Useful Links includes links to information commonly sought by members. My Documents will direct you to items such as your Annual Statement of Account, Service Retirement Estimates and confirmations of changes to your account. To update your preference for receiving paper or electronic versions of STRS Ohio publications — such as your annual statements and STRS Ohio newsletters — click on “Update My Correspondence Choices.”
On the Member Information page you will find information related to several aspects of your STRS Ohio account.

Under Account Information you can see your STRS Ohio retirement plan, years of service credit and primary beneficiary.

View your current Account Statement to see your projected retirement benefits, account withdrawal value, survivor benefits, disability benefits and service record.

If you want to change your beneficiaries, click on “Update My Beneficiaries” under Change Beneficiaries. Be sure to review this information following significant life events such as a marriage or divorce.

Service credit you are eligible to purchase will be available under Purchasable Service Credit. Purchasing service credit may increase the amount of your retirement income or enable you to retire sooner.

Included under Useful Links on the right, is a link to Apply for Service Retirement. Available to Defined Benefit Plan participants, this online application provides step-by-step instructions. You can also review, print and change selections prior to submitting. Service Retirement Applications for Defined Contribution and Combined Plan participants are available in the Forms section of the STRS Ohio website.

You can click on “View Status” to check on the status of the processing of your Service Retirement Application. You can check the status regardless of which retirement plan you are enrolled in and regardless of whether you file your application electronically or by paper.

Also under Useful Links is a link to Apply for Account Withdrawal. There are instructions included to walk you through the withdrawal process.
In the Calculators section, you can obtain estimated amounts pertaining to:
• Service retirement benefits,
• Disability benefits,
• Survivor benefits,
• Federal tax withholding, and
• Health care in retirement.
The Schedule a Meeting area is available to register for upcoming STRS Ohio seminars or make a benefits counseling appointment.

STRS Ohio offers retirement planning seminars targeted to every stage of your career. A Meeting Description outlining the topics covered during these member education opportunities is available under Scheduling Instructions.

Under Upcoming Events, there is a listing in date order of all upcoming events and locations. Advance registration is required and begins 45 days prior to the seminar or counseling date.

Once you’ve found the event you’d like to attend, simply click “Register” to complete the registration process.

The events you register for will be shown under My Scheduled Events, where you can also reschedule or cancel a seminar registration or counseling appointment.
Lastly, if you have questions about your account and need further assistance, on the Contact Us screen you will see the options for reaching an STRS Ohio representative.

To contact STRS Ohio by email, use the “Contact Us Form.” Email submissions are unsecured, so only include your name and the last four digits of your Social Security number, or your STRS Ohio account number, with your message.
Now that you’ve had this tour of the capabilities within your Online Personal Account, we hope you will take advantage of this convenient resource to monitor your STRS Ohio account throughout your career. As additional information or capabilities are added, we will keep you informed.

Log in to your online account today to explore all of the features it offers!